

MUSGRAVE HOUSE
10 Stockman's Lane
Belfast
BT9 7JA

PATIENT SATISFACTION QUESTIONNAIRE

We would be grateful if you would take some time to complete our short Patient Satisfaction Survey. We are keen to provide an effective and efficient patient experience and welcome both your positive comments and any constructive criticism in order to improve our service.

DATE OF VISIT:

WHICH CONSULTANT DID YOU SEE?

How did you find the following?

	Excellent	Good	Average	Poor
Ease of getting an appointment				
Wait length in waiting room before being seen.				
Waiting area layout & atmosphere				
General cleanliness of clinic				
Thoroughness of medical examination/consultation				
Communication & interaction with				

consultant during examination/consultation				
Courtesy of staff				
Access & parking facilities				

Any further comments are welcome:

Thank you for completing this questionnaire which will assist in enabling us to provide the highest possible healthcare experience.

All questionnaires are completed in confidence.

Should you have a specific issue you would like addressed, please leave your contact details below and you will be contacted in the near future.

Please submit to: info@musgravehouse.com